



iRiS  
Software Systems Ltd

The apps that are  
changing hospitality

# Welcome to iRiS

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As hoteliers and cruise line operators seek new and innovative ways to engage with their guests, iRiS Software Systems is proud to present their range of pioneering, hospitality applications enabling them to do so.

Designed to improve the guest experience, generate additional revenue and reduce costs, iRiS' applications also assist hotels and cruise ships in being increasingly environmentally friendly.



Increasing  
revenue



Reducing  
costs



Improving  
guest  
experience

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## iRiS Valet



Guest Valet



Mobile Valet



## iRiS F&B



Sommelier



Bar



Menu



# iRiS Valet

## The iRiS Guest and Mobile Valet app is a real time communications hub

Displaying all hotel services, the multi-lingual application allows guests to view and access the complete range of facilities and services on offer at the hotel, as well as being interactive it allows you to book with ease.

It replaces the traditional guest welcome pack (compendium) with up-to-date, live destination information such as the hotel menus, spa availability, chef specials, local maps and attractions, festivals and events, opening times and even airport and flight information.

As an interactive application, iRiS Guest and Mobile Valet enables guests to view and order products internally and externally, such as in-room dining or shopping items.

Taking this one step further, iRiS Guest and Mobile Valet also allows the hotel or ship to be pro-active, recognising that it can be updated internally in an instant, enabling messages, promotions and offers to be displayed to all guests as and when required, with minimum effort.

iRiS Guest Valet is fully integrated with most IPTV, RMS/BMS, PDS, & PMS plus external web based bookings and reservations systems.





## User Friendly

Everything a guest needs, easy to use, offers an interactive multimedia experience.



## Powerful Marketing Tool

Access a wide range of content for internal and external products, services and information. Ability to change and update content instantly.



## Real Time Analytics

Powerful reporting tool to record guests' requirements and movements, retrieving up-to-date information at all times.



## Guest Survey

Send relevant guest satisfaction questionnaires prior to check-out, ensuring a high percentage of feedback.



## Customisation

Can be fully tailored, bespoke to suit your business' needs and adhere to your brand guidelines.



## Personalisation

Options for guests to select multiple languages, change font sizes, child protection settings and much more.



## Room Control

A unique interface makes it easy to control devices and allow your guests to adjust their lighting, heating and curtains.



## Integration

Possible to integrate with other systems within your hotel such as PMS, IPTV, POS, RMS/BMS reservation systems and service monitoring systems.



## Powerful Back-End Solution

Completely interactive with audible message alerts and easy to make content changes instantly.



## Web-Based

The system can be accessed from anywhere and content changes are instant.

# iRiS F&B

iRiS F&B brings your products to life, embracing tablet technology to improve the dining experience

It engages diners by providing relevant information and attractive visuals, resulting in an improved guest experience and increased sales.

With drinks and dishes displayed in an exciting and tempting way, diners can almost taste the items the restaurant has to offer. This interactive menu offers several advantages over the current paper version, including easy revisions for prices and updating the menu selections instantly. No longer do you need to advise your diners that a dish or wine is unavailable.

It is controlled from an intelligent Content Management System, which staff can easily operate.





## Increase Revenues

The enticing visual experience invites customers to spend more. Increase your profits by using the in-app promotional tools.



## Eliminate Printing Costs

Remove the time consuming and expensive process of reprinting and updating paper menus. Updates can be done in-house, immediately.



## User Friendly

An innovative design that allows guests to navigate easily through all areas of the menu and wine lists, and enjoy doing so.



## Informative

Tasting notes, regional information, food and wine combinations, wine awards, reviews and winemaker information at your fingertips.



## Customisation

The application design is bespoke to fit your restaurant. Both copy and graphics are adaptable.



## Powerful Marketing Tool

Promote high margin wines in the 'Sommelier Recommends' section and use the highlighting tool to promote and cross sell other wines with a message of your choice.



## Search Functionality

Use the search and filtering tools to find wine by grape variety or region, whiskey by age or even your favourite dish.



## No Wi-Fi Required

The application works offline which means it is very quick to load and navigate through,



## Understand Your Customer

Track your customers' preferences to gain better insight into what they are looking for.



## Menu Engineering

Manage your inventory effectively and react to changing market conditions with 'Chef's Features' and set menus.



iRiS Software Systems' innovative apps are at the forefront of technology and are changing the dynamics of the guest experience. Be a part of our journey and gain a competitive edge with our exciting, interactive products.

## Get in touch

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